



**BRIDGEMILL**  
A Club & Family Club Community

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July 18, 2001

ChlorKing, Inc.  
735 Club Chase Court  
Roswell, GA 30076

Dear Steve,

This letter is simply to thank you for introducing BridgeMill to the benefits of the ChlorKing Saline Chlorination System. As you know, maintaining the clarity and sparkle of a 630,000 gallon pool with 24,000 square feet of water surface can be a daunting task. Change can be a very scary thing, but our leap of faith has paid off in every way that you said it would. The service and professional manner in which you and your staff handle business is a rare find in this day of, take all you can get and give as little as possible.

Our residents continually comment on our new "mineral water" pool, the way the water feels and how much more they enjoy their time spent in the pool. We have people using our pool now that were unable to before due to the harshness of the pool chemicals.

You were also right about the decrease in maintenance both in terms of chemical usage / cost, and time. We have cut back on all the extra pool chemicals since installing our ChlorKing Saline Chlorination System, enhancing our resident's enjoyment of the aquatic center dramatically. We use only balancing chemicals and the amounts we need are remarkably low. The ChlorKing System makes it very easy to adjust our chlorine production and in most cases we have been able to shock our pool using the ChlorKing System alone.

Lastly, and most important, is the customer service we have received from the ChlorKing staff as we learn how to let go of traditional pool maintenance procedures and trust the simplicity of the ChlorKing System. You and your staff have been outstanding and it is that service, combined with the great benefits to residents and ease of maintenance that has me not only recommending this system, but also urging other pool owners to look at it very closely.

Thank you again for your diligence in educating us about the benefits of saline chlorination, your unfailing support as we struggled with learning a "better way", and your continued support.

Sincerely,

Loui Padgett  
Recreation & Fitness Director  
BridgeMill Athletic Club